

Communication with Stakeholders

Types of stakeholders	Issues	Response Method and Summary
Investors	Operational Performance Risk Management	The annual financial report is regularly released at the annual shareholders' meeting, and a committee meeting is set up to report to the board of directors and to communicate the Company's long-term development plan. Stakeholder Reporting and Complaint Mailbox is also available.
Employees	Labor-management/Employee-employer Relations	The communication is conducted at the secretary's tea party to set up fair and clear evaluation standards and reward the employees. Stakeholder Reporting and Complaint Mailbox is also available.
Customers	Product Quality and Technology Development Environmental Protection Legal Compliance	Respond to customer surveys, improve the Company's ability to meet customer expectations based on customer needs, and continue to develop and promote environmentally sustainable strategies.
Suppliers	Supplier Environmental Assessment	New supplier audits, QBR or quality meetings, and on-site audits. Stakeholder Reporting and Complaint Mailbox is also available.